

# Mobile App Quick Start Guide

(To get mobile notifications download the Gate Sentry mobile app)

## Host Profile



Add contact numbers and choose a Secret Code (used to verify your identity)

Edit host information (names, email & notifications)

Only used to add residents

Use tabs to change pages

## Guests & Vendors



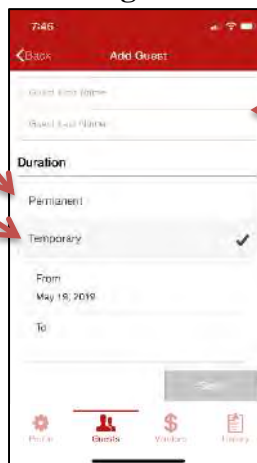
Search for an existing vendor before adding a new vendor (Only list the company name)

## Adding Visitors

Permanent visitors always remain on guest list – no call from security

Temporary visitors removed after duration expires – call on next visit

(To ban visitors, you must use the web <https://portal.GateSentry.com>)



Include first and last name

Press to save entries

## Notifications



Receive immediate notification of arriving visitors

## Visitor History



View a complete history of who visited your property including date and time

\* All information listed is for sample purposes only



# Web Portal Quick Start Guide

Gate Sentry's web portal ([portal.GateSentry.com](http://portal.GateSentry.com)) is easy to use and laid out for quick review of your information. To update any field, click in that field, make the change, then click "Save".

## Update Host Contact Info

Update hosts (those receiving visitors)

Add email address and select "Notify" to receive visitor arrival notifications

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## Adding Guests & Vendors

**Permanent** - on list until you remove them and access w/o call from security

**Temporary** - on guest list for dates specified, removed after duration expires

**Banned** - restricted from entering

## Schedule Events/Parties

Click on "Add Event" to upload guest list (not available in some properties)

Track your visitor history

The screenshot shows the Gate Sentry web portal interface. At the top, there is a header with the Gate Sentry logo and the address "Washington, George 1788 Pennsylvania Ave". A "Logout" link is in the top right. Below the header, there are several sections:

- Hosts:** A table with columns: First Name, Last Name, Email, Notify. It contains two entries: George Washington (george@revolution.com, No) and Martha Washington (martha@mountvernon.com, Yes). Buttons: New, Delete, Save, Cancel.
- Guests:** A table with columns: First Name, Last Name, Status, Start Date, End Date. It contains several entries, including John Adams (Temporary, 04/30/2021 to 03/04/2022), Benedict [BANNED] Arnold (Banned), William Fairfax (Permanent), Alexander Hamilton (Permanent), Augustine Washington (Permanent), and Mary Washington (Permanent). Buttons: New, Delete, Save, Cancel, Add Event.
- History:** A table with columns: Visitor, Date & Time. It contains a list of visitors and their arrival times, such as Hamilton, Alexander (05-07-2020 @ 12:23 PM).
- Contact #s:** A table with columns: Authorizer, Name, Phone. It contains four entries: Main (Home), 1st Authorizer (George, 202-555-3449), 2nd Authorizer (Martha, 202-555-5249), and 3rd Authorizer (Mt Vernon Home, 862-555-6108). Buttons: Delete, Save, Cancel.
- Vendors:** A table with columns: Company Names, Status, Start Date, End Date. It contains three entries: Boardwalk Ferrari (Permanent), Gate Sentry (Permanent), and Patriot Monitoring (Permanent). Buttons: New, Delete, Save, Cancel.
- User Accounts:** A table with columns: Username, Email, Notify. It contains one entry: george@revolution.com (george@revolution.com, No). Buttons: New, Delete, Save, Cancel.

Red arrows point to various fields and buttons: "Add Event" in the Guests section, "Notify" in the Hosts section, "Secret Code" in the Contact #s section, "Adding Vendors" in the Vendors section, and "Confirm that your username and email address are correct" in the User Accounts section.

All phone numbers  
require a name

Choose a Secret Code  
(used to verify your identity)

Adding Vendors  
(cleaners, exterminators, etc.)

Type a few letters and wait for  
matching results to appear

Please choose from autofill list  
unless your vendor is not listed  
(Only list the company name)

Confirm that your username  
and email address are correct  
(Email is used to reset password)

\* All information listed is for sample purposes only